

## **Collie Hospital**

## **Services Directory**

WA Country Health Service acknowledges the traditional owners of the land on which Collie Hospital is located, the Wilmen people of the Noongar Nation

| Services                                        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Contact                                                                                                                                 |
|-------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
|                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | If in an emergency, call 000 immediately                                                                                                |
| Emergency Department                            | 24/7 emergency department with on call Doctor. Supported by Emergency Telehealth Service and Mental Health Emergency Telehealth Service.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Note:</b> Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided |
| Hospital Inpatient Care and Outpatient Services | Providing inpatient care including:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Collie Hospital Deakin Street Collie, WA, 6225 Ph: 9735 1333 Fax: 9735 1410  For Health advice contact Health Direct Ph: 1800 022 222   |
| Aboriginal Liaison Officer (ALO)                | ALO services may include:      advocating on behalf of Aboriginal and Torres Strait Islander people     arranging transport for patients to attend outpatient appointments     linking patients with support services on discharge  Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.                                                                                                                                                                                                                                                                                                                     | Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS- SWPHWellingtonAdmin@health.wa.gov.au                               |
| Aged Care Services                              | Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.  Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services.  Regional Older Adult Care Coordination Team: Provide linkage with public at private multidisciplinary services for older adults at risk including investigating allegations of elder abuse.                                                                                                                               | South West Regional Aged Care Ph: 9781 4000  My Aged Care Ph: 1800 200 422 Website: www.myagedcare.gov.au                               |
|                                                 | Referral process: ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                         |
| Cancer Services                                 | The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis.  Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.                                                                                                                                                                                                                                                                                                                                                                                                                                   | Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang)                                                                      |
| Child Development<br>Services                   | Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills.  This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.  Referral process: Appointments can be made by phoning Collie Hospital or with the referral form attached on WACHS Child Development Service website.  Paediatrician services – referral from GP or Medical Specialist (external) can also be via the | Location: Collie Hospital Ph: 9735 1450 Email: WACHS- SWPHWellingtonAdmin@health.wa.gov.au Website: WACHS - Child Development Services  |

| Services                                   | Description                                                                                                                                                                                                                                                                                                                                              | Contact                                                                                                    |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Child Community Health<br>Nursing Services | Child Health Services  Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.                                                                                                                                                                                               | South West Healthy Country Kids Ph: 1800 457 949 Email: WACHS- SWPHHudsonRdAdmin@health.wa.gov.au          |
|                                            | School Health Services: Community School Health Nurses provide services in primary and secondary schools in the South West region.                                                                                                                                                                                                                       | Website: WACHS SW Child Health Services                                                                    |
|                                            | Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.                                                                                                                          |                                                                                                            |
|                                            | Referral process: Appointments can be made by phoning SW Healthy Country Kids.                                                                                                                                                                                                                                                                           |                                                                                                            |
| Chronic Conditions Care<br>Co-ordination   | The Chronic Conditions Care Coordination service is a follow-up service supporting people living with COPD, asthma, and/or chronic heart failure and their carers to navigate the health system. The also organises community-based health and support services to help the clients build self-management capacity to optimise positive health outcomes. | Location: Collie Hospital Ph: 9735 1450 or 0488 456 677 Email: WACHS- SWPHWellingtonAdmin@health.wa.gov.au |
|                                            | <b>Referral process</b> : Referral made by health professional to e-referrals or by GP or self-referral via email or phone.                                                                                                                                                                                                                              |                                                                                                            |
| Continence                                 | The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.                                                                                                                                                                                                                                         | <b>Location</b> : Collie Hospital <b>Ph</b> : 9735 1450 <b>Fax</b> : 9735 1410                             |
|                                            | <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.                                                                                                                                                                                                                   | Email: WACHS-<br>SWPHWellingtonAdmin@health.wa.gov.au                                                      |
| Dietetics                                  | Provide assessment and treatment for people with: <ul> <li>Diabetes (type 1, type 2, gestational diabetes)</li> <li>Malnutrition and nutritional support</li> </ul>                                                                                                                                                                                      | Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-                                       |
|                                            | <ul> <li>Chronic kidney disease (late stages)</li> <li>Pregnancy-related dietary issues</li> <li>Gastrointestinal disorders (IBS, IBD, GORD, Coeliac Disease)</li> <li>Post surgery conditions (short bowel syndrome, high output stoma)</li> <li>Texture modified diets for swallowing difficulty</li> <li>Food allergies</li> </ul>                    | SWPHWellingtonAdmin@health.wa.gov.au                                                                       |
|                                            | • Referral process: Referral made by health professional to e-referrals or by GP via email or fax.                                                                                                                                                                                                                                                       |                                                                                                            |
| General Surgery                            | General Surgery outpatient service for planned minor general surgery performed at Collie Hospital.                                                                                                                                                                                                                                                       | Location: Collie Hospital Ph: 9735 1333                                                                    |
|                                            | <b>Referral process:</b> Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Collie Hospital                                                                                                                                                                                                             |                                                                                                            |
| <b>Geriatric Medicine</b>                  | Inpatient and outpatient services providing comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age- related conditions such as falls, incontinence, reduced mobility and cognitive impairment.                                                                                                       | Location: Collie Hospital Ph: 9735 1450                                                                    |
|                                            | <b>Referral process:</b> Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Collie Hospital                                                                                                                                                                                                             |                                                                                                            |
| Gynaecology                                | General gynaecology outpatient service for low to medium complexity patients.                                                                                                                                                                                                                                                                            | Location: Collie Hospital Ph: 9735 1333                                                                    |
|                                            | <b>Referral process:</b> Referrals by <u>Central Referral Service</u> . Patient will be contacted by phone/letter for appointment at Collie Hospital.                                                                                                                                                                                                    |                                                                                                            |
| Mental Health                              | South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.                                                                                                                                                                                                         | Location: Collie Hospital Ph: 9721 7075 For Mental Health advice contact Rural                             |
|                                            | Referral process: Referral by a GP or other Health Professional; self-referrals accepted.                                                                                                                                                                                                                                                                | Link Ph: 1800 552 002                                                                                      |
| Maternity and Delivery                     | Midwifery Group Practice model providing maternity and birthing services for low risk pregnancies at Collie Hospital.                                                                                                                                                                                                                                    | Location: Collie Hospital Ph: 9735 1333 or 0436 005 881 Email: WACHS-SWMGP@health.wa.gov.au                |
|                                            | Referral process: Referral made by GP to phone or email.                                                                                                                                                                                                                                                                                                 |                                                                                                            |
| Occupational Therapy                       | <ul> <li>Outpatient Occupational Therapy services including</li> <li>Modification and equipment scripting</li> <li>Functional retraining</li> <li>Pressure management</li> </ul>                                                                                                                                                                         | Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS- SWPHWellingtonAdmin@health.wa.gov.au  |
|                                            | <ul> <li>Cognitive assessment, education and retraining</li> <li>Falls prevention and management</li> </ul>                                                                                                                                                                                                                                              | Over Trevollington/Curtiling@ricalth.wa.gov.au                                                             |
|                                            | <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.                                                                                                                                                                                                                   |                                                                                                            |

| Palliative Care  Community and inpatient palliative care services available including medical, nursing and allied health.  Referral process: Patients can self-refer or referrals can be made by a health professional.  Pathology  Pathology services provided at Collie Hospital.  Referral process: Referral from doctor required.  Pathology  Pathology services provided at Collie Hospital.  Referral process: Referral from doctor required.  Ph: 9735 1333 Ph: 13 72 84 Website: PathWest  Note: Appointment may be Please contact Pathology to available services and hour prior to attending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Palliative Care        |
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| Referral process: Patients can self-refer or referrals can be made by a health professional.  Unit 15 Homemaker Centre Street, Bunbury Ph: 9781 4042 Email: WACHS-SWPalliativeCare@health.w  Pathology  Pathology services provided at Collie Hospital.  Referral process: Referral from doctor required.  Pathology  Pathology Email: WACHS-SWPalliativeCare@health.w  Location: Collie Hospital Ph: 9735 1333 Ph: 13 72 84 Website: PathWest  Note: Appointment may be Please contact Pathology to available services and hour prior to attending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | e, 42 Strickland       |
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| Please contact Pathology to available services and hour prior to attending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                        |
| Physiotherapy Community systemtions Dhysiotherapy comings including                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | o confirm              |
| Physiotherapy  Community outpatient Physiotherapy services including:  Cardiopulmonary rehabilitation  Musculoskeletal conditions  Falls prevention  Rehabilitation  Community outpatient Physiotherapy services including:  Ph: 9735 1450  Fax: 9735 1410  Email: WACHS-  SWPHWellingtonAdmin@he                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ealth.wa.gov.au        |
| Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                        |
| A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including:  • wound management • pressure deflection • treatment of foot ulcers • treatment of foot wounds  Referral process: Referral made by health professional to e-referrals or by GP via email, fax or                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ealth.wa.gov.au        |
| phone.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                        |
| Speech Pathology  Speech Pathology assessment, management, rehabilitation outpatient services provided.  Referral process: Referral process: Referral made by health professional to e-referrals or by  GP via email, fax or phone.  Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS- SWPHWellingtonAdmin@he                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ealth wa gov au        |
| Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.  Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                        |
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| Telehealth  Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing.  Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW  South West Telehealth Ph: 9722 2794  Email:  Telehealth.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest@health.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest.southwest | lth.wa.gov.au          |
| X Ray services provided at Collie Hospital.  Location: Collie Hospital Ph: 9735 1390  Referral process: Referral from doctor required.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                        |

Consumers are encouraged to contact Collie Hospital if they would like more information services available in the South West and/or the referral process







## **Get in touch**

Collie Hospital

Deakin Street Collie, WA, 6225

Telephone: (08) 9735 1333 Facsimile: (08) 9735 1410 www.wacountry.health.wa.gov.au

Health Interpreter Services Phone: 13 14 50 (24hrs / 7 days)

Last updated 29/08/2023