



Specialist Medical Outpatient Services

WACHS Pilbara

A range of specialist medical outpatient services are delivered at WACHS sites across the Pilbara region to enable access to specialist outpatient care closer to home for Pilbara residents. Referrers are encouraged to discuss service options available with their patients so the patient can make an informed choice regarding their preferred access pathway.

Public Access

WACHS Pilbara Services

WACHS Pilbara delivers **public access** services in the region via a combination of resident salaried and contracted visiting medical specialists. Access is via an **unnamed referral to the specialty** sent to the relevant **WACHS Pilbara site**. Patients do not incur any out of pocket costs for these services however there may be a wait time for care aligned to clinical prioritisation. Services may be delivered face to face or via Telehealth where clinically appropriate.

Referral Pathway	
Unnamed referral sent to WACHS Pilbara site* <i>All internal WA Health referrals are to be sent via eReferrals where specialty is available at site</i>	
<p>Hedland Health Campus 2-34 Colebatch Way South Hedland WA 6722</p> <p>P: (08) 9174 1380 F: (08) 9174 1405 E: WACHSPB_HHCOutpatient@health.wa.gov.au</p> <p>Referral Catchment: Jigalong, Marble Bar, Newman, Nullagine, Parngurr, Port Hedland, Punmu, South Hedland, Warralong, Yandeyarra and surrounding communities</p>	<p>Karratha Health Campus 62 Balmoral Road Karratha WA 6714</p> <p>P: (08) 9144 7733 F: (08) 9144 7790 E: KHC.Outpatients@health.wa.gov.au</p> <p>Referral Catchment: Dampier, Karratha, Onslow, Pannawonica, Paraburdoo, Point Samson, Roebourne, Tom Price, Wickham and surrounding communities</p>

***Please note:** In future, WACHS will come fully into scope for the WA Health Central Referrals Service for public access specialist medical outpatient referrals. WACHS Outpatient Reform will ensure Pilbara referrers are advised and any changes clearly articulated when the timeline for Pilbara implementation is confirmed.

Metropolitan WA Health Services

WACHS Pilbara facilitates access to **public services** in the region **delivered by metropolitan WA Health service providers**. Access is via **referral to the WA Health Central Referrals Service** for allocation to the metropolitan WA Health service provider. Patients do not incur any out of pocket costs for these services however there may be a wait time for care aligned to clinical prioritisation. Services may be delivered face to face or via Telehealth where clinically appropriate.

Referral Pathway
<p>WA Health Central Referrals Service</p> <p>Healthlink Secure Messaging: crefserv</p> <p>P: 1300 551 142 F: 1300 365 056 E: Central.ReferralService@health.wa.gov.au</p> <p>***Urgent referrals must be sent direct to relevant metropolitan site – CRS does NOT handle referrals for patients requiring urgent care (<7 days)***</p>

No Regional Public Service

Several specialist medical outpatient services are **not** delivered via a **public access** pathway within the WACHS Pilbara region. For public access, patients require referral to a metropolitan health service via the **WA Health Central Referrals Service** (as per above).

Private Access

WACHS Pilbara enables visiting private providers to utilise their facilities to deliver **private access** specialist medical outpatient services. Access is via a **named referral direct to the private provider**. Patients may incur out of pocket costs for these services – providers will be able to advise their billing arrangements if such detail is required to support referral decisions.

*Refer to the following pages for specialty specific **public access** information*



Specialist Medical Outpatient Services – Public Access

WACHS Pilbara

Specialty	Provider	Referral Pathway	Location(s) / Frequency* <i>*subject to change</i>					Service Information
			Hedland Health Campus	Karratha Health Campus	Newman Hospital	Onslow Hospital	Tom Price Hospital	
Anaesthetics	WACHS Pilbara		WACHS internal referrals only					
Bariatric Surgery			No public regional service – all referrals for public access to be directed to Central Referrals Service					
			**Private access available in the region					
Cardiology	Adult	WACHS Pilbara	WACHS Pilbara Site	✓ 9x Yearly	✓ 6x Yearly			<ul style="list-style-type: none"> • Patients ≥ 16 years only • Consultations • Diagnostics: <ul style="list-style-type: none"> ○ Echocardiograms (transthoracic only)* ○ Stress ECGs (treadmill)** ○ 24hour Holter Monitoring** <p><i>*Visiting service</i> <i>**Available at site outside visiting schedule</i></p>
	Paediatric	PCH Cardiac Service	Central Referrals Service	✓ 3x yearly	✓ 3x yearly			<ul style="list-style-type: none"> • Consultations • Diagnostics <ul style="list-style-type: none"> ○ Echocardiograms (transthoracic only) <p>Further referral and service information can be found via Children's Cardiac Centre (health.wa.gov.au)</p>
	Pacemaker Clinic	RPH Cardiology Pacemaker Clinic	Central Referrals Service	✓ Annually	✓ Annually			<ul style="list-style-type: none"> • Pacemaker checks
Dermatology	WACHS Pilbara	WACHS Pilbara Site	✓ Monthly	✓ Bimonthly			<ul style="list-style-type: none"> • Consultations 	
Ear Nose Throat	WACHS Pilbara	WACHS Pilbara Site	✓ Monthly	✓ Bimonthly			<ul style="list-style-type: none"> • Consultations 	
Endocrinology	Adult	WACHS Pilbara	WACHS Pilbara Site	✓ 3x Yearly	✓ 3x Yearly	✓ 3x Yearly		<ul style="list-style-type: none"> • Consultations
	Paediatric	PCH Endocrinology and Diabetes Service	Central Referrals Service		✓ Quarterly			<ul style="list-style-type: none"> • Patients <16 years only • Consultations • Paediatric diabetes clinic <p>Further referral and service information can be found via Endocrinology and Diabetes (health.wa.gov.au)</p>



Specialty	Provider	Referral Pathway	Location(s) / Frequency* <i>*subject to change</i>					Service Information
			Hedland Health Campus	Karratha Health Campus	Newman Hospital	Onslow Hospital	Tom Price Hospital	
Gastroenterology			No regional public service – all referrals for public access to be directed to Central Referrals Service					
General Surgery	WACHS Pilbara	WACHS Pilbara Site	✓ Weekly	✓ Fortnightly		✓ Contact site for schedule	• Consultations	
Genetics	Genetic Services of Western Australia	Central Referrals Service	✓ 2x Yearly	✓ 2x Yearly			• Consultations – General, Paediatric, and Adult Genetics and Familial Cancer Further referral and service information can be found via Genetics Services of WA	
Gerontology			Contact WACHS Pilbara Community Aged Care Service via WACHSPB_PCACS@health.wa.gov.au or T: 08 9174 1070 / F: 08 9174 1069					
Gynaecology	WACHS Pilbara	WACHS Pilbara Site	✓ Weekly		✓ Monthly	✓ Contact site for schedule	• Consultations • Procedures	
General Medicine	WACHS Pilbara	WACHS Pilbara Site	✓ Weekly				• Consultations	
Haematology			No public regional service – all referrals for public access to be directed to Central Referrals Service					
Hepatobiliary			No public regional service – all referrals for public access to be directed to Central Referrals Service					
Immunology			No public regional service – all referrals for public access to be directed to Central Referrals Service					
Infectious Diseases			No public regional service – all referrals for public access to be directed to Central Referrals Service					
Medical Oncology			Contact WACHS Pilbara Cancer Nurse Coordinator via pilbaracancernursecoordinator@health.wa.gov.au or M: 0429 083 364					
Neonatal			No public regional service – all referrals for public access to be directed to Central Referrals Service					
Neurology	WACHS Pilbara	WACHS Pilbara Site	✓ Monthly	✓ 5x Yearly			• Consultations (no EEGs)	
Neurosurgery			No public regional service – all referrals for public access to be directed to Central Referrals Service					
Obstetrics	WACHS Pilbara	WACHS Pilbara Site	✓ Weekly	✓ Weekly		✓ Contact site for schedule	• OBGYN specialist services and non-specialist services available	
Ophthalmology			No public regional service – all referrals for public access to be directed to Central Referrals Service					
			**Private access available in the region					
Orthopaedics			No public regional service – all referrals for public access to be directed to Central Referrals Service					
			**Private access available in the region					



Specialty	Provider	Referral Pathway	Location(s) / Frequency* <i>*subject to change</i>					Service Information
			Hedland Health Campus	Karratha Health Campus	Newman Hospital	Onslow Hospital	Tom Price Hospital	
Paediatrics (General)	WACHS Pilbara	WACHS Pilbara Site	✓ Weekly	✓ Weekly	✓ Quarterly	✓ Contact site for schedule	✓ Quarterly	<ul style="list-style-type: none"> • Patients ≤16 years only • Consultations • Service also delivered at Mawarnkarra Health Service and Wirraka Maya Health Service
Pain Management	No public regional service – all referrals for public access to be directed to Central Referrals Service							
Palliative Medicine	Contact WACHS Pilbara Palliative Care Service via WACHS-Pilbara.PalliativeCare@health.wa.gov.au or T: 08 9144 7951 / M: 0459 951 977							
Plastic Surgery	No public regional service – all referrals for public access to be directed to Central Referrals Service							
	**Private access available in region							
Psychiatry	Contact WACHS Pilbara Mental Health and Drug Service via wachspb_mh@health.wa.gov.au or Hedland T: 08 9174 1240 / Karratha T: 08 9144 7800							
Radiation Oncology	No public regional service – all referrals for public access to be directed to Central Referrals Service							
Rehabilitation Medicine	No public regional service – all referrals for public access to be directed to Central Referrals Service							
Renal Medicine	WACHS Pilbara	WACHS Pilbara Site	✓ Monthly	✓ Quarterly		✓ Annually		<ul style="list-style-type: none"> • Consultations
Respiratory Medicine	Adult	No public regional service – all referrals for public access to be directed to Central Referrals Service						
	Paediatric	PCH Respiratory and Sleep Service	Central Referrals Service <i>Include recent diagnostic tests and detailed health and medical history</i>	✓ Quarterly	✓ Quarterly			
Rheumatology	WACHS Pilbara	WACHS Pilbara Site	✓ 2x Yearly	✓ 2x Yearly				<ul style="list-style-type: none"> • Consultations
Urology	No public regional service – all referrals for public access to be directed to Central Referrals Service							
Vascular Surgery	WACHS Pilbara	WACHS Pilbara Site	✓ Bimonthly					<ul style="list-style-type: none"> • Consultations