



Snapshot: WACHS Command Centre

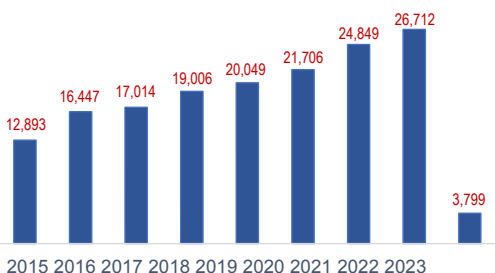


Emergency Telehealth Service

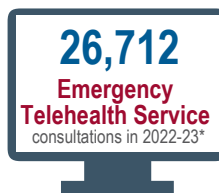
Supports WA's country doctors and nurses caring for patients by providing 24/7 access to specialist emergency clinicians by videoconference.

Established in 2012, the ETS is now a world leader in virtual regional emergency care.

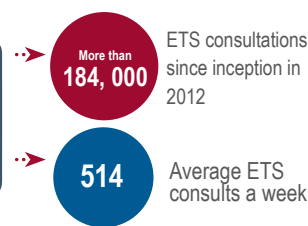
Growth of ETS Consults



Data showing per financial year



*Data sources include webEOC. Extracted August 2023.



Care closer to home

Percentage of ETS patients who are discharged from their local hospital without needing to be transferred elsewhere for treatment

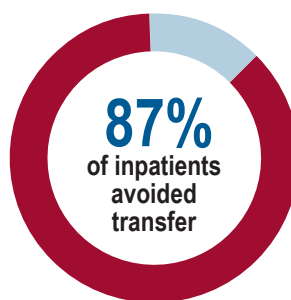


Inpatient Telehealth Service

Provides virtual ward rounds to patients admitted to our country hospitals when the local GP is unavailable.



Currently available in
59
country sites



Enabled
1,613
country inpatients
to stay closer to home
since inception in
January 2018

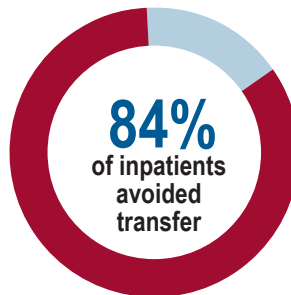


Mental Health Emergency Telehealth Service

Provides WA country doctors and nurses with access to specialist mental health nurses and psychiatrists, to assist in caring for people presenting to our hospitals and nursing posts.



Currently available in
93
country sites



6,856
Number of patients
seen since inception
in July 2019



Acute Specialist Telehealth Service

Provides country clinicians and their patients with access to a range of specialists using three-way videoconferencing facilities.



Acute Patient Transfer Coordination

A coordination centre that oversees safe, timely and efficient patient transfer to and from regional and metropolitan hospitals for admitted country patients.



Advanced Patient Monitoring System

A monitoring centre that uses advanced technologies and real-time information to support doctors and nurses in detecting and responding to unwell patients in country hospitals and nursing posts.