



Telehealth – delivering virtual care closer to home

Regional outpatient access to telehealth (video)

In 2024-25 telehealth supported global sustainability by saving Country WA patients:

\$4.34 million in fuel savings¹



4900 tonnes
less CO₂ emissions²

Equivalent to planting **74,000 trees**³



38,897⁵
outpatient
appointments
in 2024-25



18,975
attended at a
WA Health site



19,924
attended at home
or community site



24,138⁶
mental health
consultations
in 2024-25



261,205
appointments
delivered since 2012



737%⁴
growth since 2012



WACHS Command Centre including emergency telehealth services

Emergency Telehealth Service⁷



37,606
consultations
in 2024-25



78%
of patients
avoided transfer



106
emergency
sites statewide



261,964
consultations
since ETS began
in 2012

Mental Health Emergency Telehealth Service (MHETS)⁷



2,787
emergency mental
health consultations
in 2024-25



106
emergency
mental health virtual
care sites statewide



13,722
emergency mental
health consults
since 2019

Midwifery and Obstetrics Emergency Telehealth Service (MOETS)⁷



2,956
consultations
in 2024-25



Available across
106
sites statewide



78%
of patients
avoided transfer

Palliative Care Afterhours Telehealth Service (PalCATS)⁷



1,612
consults in 2024-25
financial year



Available across
106
sites statewide

Emergency Telehealth Service staff education⁸



1,214
staff at 58 sessions
in 2024-25



116
staff at
29 simulations

Inpatient Telehealth Service (ITS)⁷



498
patients accepted
in 2024-25



85%
of patients
avoided transfer



63
inpatient
virtual care
sites statewide



2,779
patients treated
closer to home
since 2018