



Augusta Hospital Multi Purpose Service Services Directory

WA Country Health Service acknowledges the traditional owners of the land on which Augusta Hospital Multi Purpose Service is located, the Wardandi people of the Noongar Nation

Services	Description	Contact / Services Provided By
Emergency Department	24/7 emergency department with on call Doctor. Supported by Emergency Telehealth Service and Mental Health Emergency Telehealth Service .	If in an emergency, call 000 immediately Note: Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided
Hospital Inpatient Care and Outpatient Services	Providing inpatient care including: <ul style="list-style-type: none"> • Acute care • Subacute care • Aged Care, including Leeuwin Lodge • Palliative care • Outpatient services 	Augusta Hospital Multi Purpose Service 8 Donovan Street Augusta WA 6290 Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au For Health advice contact Health Direct Ph: 1800 022 222
Aboriginal Liaison Officer (ALO)	ALO services may include: <ul style="list-style-type: none"> • advocating on behalf of Aboriginal patients • assisting patients with attendance at outpatient appointments • linking patients with support services on discharge <p>Referral process: Referrals by health professionals and GP's via phone or email: self-referrals accepted where appropriate.</p>	Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au
Aged Care Services	Residential Aged Care: Residential respite and permanent available through flexible aged care funding under the Multi-Purpose Services (MPS) program Multi-Purpose Services (MPS) Program . Includes Leeuwin Lodge Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance. Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services. Regional Older Adult Care Coordination Team: Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse. Referral process: ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	South West Regional Aged Care Ph: 9781 4000 My Aged Care Ph: 1800 200 422 Website: www.myagedcare.gov.au
Cancer Services	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis. Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.	South West Cancer Nurse Co-ordinator Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Email: southwestcancernursecoordinator@health.wa.gov.au
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants. Referral process: Appointments can be made by phoning Busselton Health Campus or with the referral form attached on WACHS Child Development Service website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the Central Referral Service (CRS) .	Location: Advised at time of booking Ph: 9795 2888 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au Website: WACHS - Child Development Services

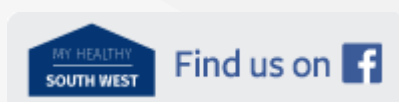
Services	Description	Contact / Services Provided By
Child Community Health Nursing Services	<p>Child Health Services Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.</p> <p>School Health Services: Community School Health Nurses provide services in primary and secondary schools in the South West region.</p> <p>Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.</p> <p>Referral process: Appointments can be made by phoning SW Healthy Country Kids.</p>	<p>South West Healthy Country Kids Ph: 1800 457 949 Email: WACHS-SWPHHudsonRdAdmin@health.wa.gov.au Website: WACHS SW Child Health Services</p>
Chronic Conditions Care Co-ordination	<p>A follow-up service provided for those with Congestive Heart Failure (CHF) and Chronic Obstructive Pulmonary Disease (COPD), who have recently presented to the Emergency Department and/or have been admitted to hospital.</p> <p>Services available:</p> <ul style="list-style-type: none"> • Chronic condition/s education • Chronic condition self-management support • Referral to relevant services <p>Referral process: Referrals by hospital health professional via email, e-referrals or Journey Board.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWCoastalHospitalsChronicConditionCare@health.wa.gov.au</p>
Continence	<p>Assessment, treatment and education for continence issues.</p> <p>Referral process: Referrals by health professionals and GP's via email and phone: self-referrals accepted where appropriate</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Geriatric Medicine	<p>Inpatient and outpatient services providing comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age-related conditions such as falls, incontinence, reduced mobility and cognitive impairment.</p> <p>Referral process: Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Augusta Hospital.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Mental Health	<p>South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.</p> <p>Referral process: Referral by a GP or other Health Professional; self-referrals accepted.</p>	<p>Location: Margaret River Community Mental Health Ph: 9757 3547 For Mental Health advice contact Rural Link Ph: 1800 552 002</p>
Nutrition Services	<p>Provide assessment and treatment for people with:</p> <ul style="list-style-type: none"> • Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes) • Malnutrition • Gastrointestinal disorders • Heart failure and lung disease • Complex medical conditions <p>Referral process: Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Occupational Therapy	<p>Occupational Therapy services including</p> <ul style="list-style-type: none"> • Home visiting, modification and equipment scripting • Functional retraining • Pressure management • Cognitive assessment, education and retraining and memory groups • Falls prevention and management • Hand therapy clinic (paediatric and adults) • Lymphoedema management and garment prescription <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Palliative Care	<p>Community and inpatient palliative care services available including medical, nursing and allied health.</p> <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>South West Palliative Care Team South West Regional Palliative Care (Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: WACHS-SWPalliativeCare@health.wa.gov.au</p>

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Patient Assisted Travel Scheme	<p>The Patient Assisted Travel Scheme (PATS) provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.</p> <p>Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.</p> <p>PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.</p>	<p>PATS South West South West Regional Aged Care Homemaker Centre Bunbury Unit 15 Block B 42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131 Email: pats.southwest@health.wa.gov.au</p>
Physiotherapy	<p>Community outpatient Physiotherapy provide services including:</p> <ul style="list-style-type: none"> • Musculoskeletal conditions • Rehabilitation after orthopaedic surgery or trauma • Falls prevention and mobility assessments • Cardiac and pulmonary rehabilitation • Progressive neurological conditions • Pelvic health assessments (eg postnatal; pelvic floor training) <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate. Referrals not accepted for Workers Compensation, MVI or DVA Gold Card.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Podiatry	<p>A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including:</p> <ul style="list-style-type: none"> • wound management • pressure deflection • treatment of foot ulcers • treatment of foot wounds <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Social Work	<p>Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.</p> <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Speech Pathology	<p>Speech Pathology assessment, management and rehabilitation outpatient services provided for the following conditions:</p> <ul style="list-style-type: none"> • Neurological conditions including dysarthria, dysphagia, aphasia, Apraxia of Speech • Parkinson's-related voice changes • Chronic cough (must have an ENT assessment) • Voice problems • Dementia-related communication difficulties • Cognitive Communication Impairments <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Augusta Hospital Multi Purpose Service Ph: 9758 3222 Fax: 9758 3270 Email: WACHS-SWAugustaAdmin@health.wa.gov.au</p>
Telehealth	<p>Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.</p>	<p>South West Telehealth Ph: 9722 2794 Email: Telehealth.southwest@health.wa.gov.au</p>

Consumers are encouraged to contact Augusta Hospital Multi Purpose Service if they would like more information services available in the South West and/or the referral process



www.careopinion.org.au



Get in touch

**Augusta Hospital
Multi Purpose Service**

8 Donovan Street
Augusta, WA, 6209
Telephone: (08) 9758 3222

www.wacountry.health.wa.gov.au

Health Interpreter Services
Phone: 13 14 50 (24hrs / 7 days)

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