

Boyup Brook Hospital Multi Purpose Service Services Directory

WA Country Health Service acknowledges the traditional owners of the land on which Boyup Brook Hospital Multi Purpose Service is located, the Wilmen people of the Noongar Nation

Services	Description	Contact / Services Provided By
		If in an emergency, call 000 immediately
Emergency Department	24/7 emergency department with on call Doctor. Supported by <u>Emergency Telehealth Service</u> and <u>Mental Health Emergency Telehealth Service</u> .	Note: Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided
Hospital Inpatient Care and Outpatient Services	 Providing inpatient care including: Acute care Palliative care Aged Care, including Boyup Brook Citizens' Lodge Outpatient services 	Boyup Brook Hospital Multi Purpose Service Hospital Road Boyup Brook, WA, 6244 Ph: 9765 0222 Email: <u>WACHS-</u> <u>SW.BoyupBrookAdmin@health.wa.gov.au</u> For Health advice contact Health Direct
Aboriginal Liaison Officer	ALO services may include:	Ph: 1800 022 222 Location: Warren Health Service
(ALO)	 advocating on behalf of Aboriginal and Torres Strait Islander people arranging transport for patients to attend outpatient appointments linking patients with support services on discharge Referral process: Referral made by health professional to e-referrals or by GP via email or fax. 	Ph: 9772 5100 Fax: 9772 5109 Email: <u>WACHS-</u> <u>SWPHManjimupAdmin@health.wa.gov.au</u>
Aged Care Services	Residential Aged Care: Residential respite and permanent available through flexible aged care funding under the Multi-Purpose Services (MPS) program <u>Multi-Purpose Services (MPS) Program</u> . Includes Boyup Brook Citizens' Lodge.	South West Regional Aged Care Ph: 9781 4000
	Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.	My Aged Care Ph: 1800 200 422 Website: <u>www.myagedcare.gov.au</u>
	 Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services. Regional Older Adult Care Coordination Team: Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse. 	
	Referral process: ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	
Cancer Services	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis. Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and	South West Cancer Nurse Coordinator Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42
	Cancer Allied Health service.	Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Email: southwestcancernursecoordinator@health. wa.gov.au
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.	Location: Boyup Brook Hospital Multi Purpose Service Ph: 9772 5101 Email: <u>WACHS-</u> <u>SWPHManjimupAdmin@health.wa.gov.au</u> Website: WACHS - Child Development
	Referral process: Appointments can be made by phoning Warren Health Service or with the referral form attached on <u>WACHS Child Development Service</u> website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the <u>Central Referral Service (CRS).</u>	<u>Services</u>

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Services	Description	Contact / Services Provided By
Child Community Health Nursing Services	Child Health Services Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.	South West Healthy Country Kids Ph: 1800 457 949 Email: <u>WACHS-</u> SWPHHudsonRdAdmin@health.wa.gov.au
	School Health Services: Community School Health Nurses provide services in primary and secondary schools in the South West region.	Website: <u>WACHS SW Child Health</u> <u>Services</u>
	Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.	
	Referral process: Appointments can be made by phoning SW Healthy Country Kids.	
Continence	The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109
	Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Email: <u>WACHS-</u> SWPHManjimupAdmin@health.wa.gov.au
Dietetics	 Provide assessment and treatment for people with: Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes) Malnutrition 	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: <u>WACHS-</u>
	 Gastrointestinal disorders Heart failure and lung disease Complex medical conditions 	<u>SWPHManjimupAdmin@health.wa.gov.au</u>
Mental Health	Referral process: Referral made by health professional to e-referrals or by GP via email or fax. South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.	Location: Bridgetown Community Mental Health Ph: 9782 1444
	Referral process: Referral by a GP or other Health Professional; self-referrals accepted.	For Mental Health advice contact Rural Link Ph: 1800 552 002
Occupational Therapy	Occupational Therapy services including: Modification and equipment scripting Functional retraining Pressure management Cognitive assessment, education and retraining	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: <u>WACHS-</u> <u>SWPHManjimupAdmin@health.wa.gov.au</u>
	 Falls prevention and management Referral process: Referral made by health professional to e-referrals or by GP via email or fax. 	
Palliative Care	Community and inpatient palliative care services available including medical, nursing and allied health.	South West Palliative Care Team South West Regional Palliative Care
	Referral process: Patients can self-refer or referrals can be made by a health professional.	(Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: WACHS-
Pathology	Pathology services provided at Boyup Brook Hospital.	SWPalliativeCare@health.wa.gov.au Location: Boyup Brook Hospital Multi
Pathology	Referral process: Referral from doctor required.	Purpose Service Ph: 9765 1000 Ph: 13 72 84 Website: PathWest
		Note: Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending
Patient Assisted Travel Scheme	The <u>Patient Assisted Travel Scheme (PATS)</u> provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.	· · · · · · · · · · · · · · · · · · ·
	Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.	42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131
	PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.	Email: pats.southwest@health.wa.gov.au

Page 2 of 3

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Services	Description	Contact / Services Provided By
Physiotherapy	Community outpatient Physiotherapy services including: Musculoskeletal conditions Falls prevention Rehabilitation Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: <u>WACHS-</u> <u>SWPHManjimupAdmin@health.wa.gov.au</u>
Social Work	Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse. Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: <u>WACHS-</u> SWPHManjimupAdmin@health.wa.gov.au
Speech Pathology	Speech Pathology assessment, management, rehabilitation outpatient services provided. Referral process: Referral made by health professional to e-referrals or by GP via email or fax.	Location: Warren Health Service Ph: 9772 5100 Fax: 9772 5109 Email: <u>WACHS-</u> <u>SWPHManjimupAdmin@health.wa.gov.au</u>
Telehealth	Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.	South West Telehealth Ph: 9722 2794 Email: <u>Telehealth.southwest@health.wa.gov.au</u>

Consumers are encouraged to contact Boyup Brook Hospital Multi Purpose Service if they would like more information services available in the South West and/or the referral process







Get in touch Boyup Brook Hospital Multi Purpose Service Hospital Road Boyup Brook, WA, 6244 Telephone: (08) 9765 0222 www.wacountry.health.wa.gov.au

Health Interpreter Services Phone: 13 14 50 (24hrs / 7 days)

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Page 3 of 3

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