



Bunbury Regional Hospital

Services Directory

WA Country Health Service acknowledges the traditional owners of the land on which Bunbury Regional Hospital is located, the Wardandi people of the Noongar Nation

Services	Description	Contact
Bunbury Regional Hospital	<p>Bunbury Regional Hospital is a 190-bed facility with a 24hr specialist-led emergency department (ED), Intensive Care Unit (ICU) / High Dependency Unit (HDU), medical and surgical wards, subacute rehabilitation ward, paediatric ward, maternity ward, acute psychiatric unit, theatre complex and outpatient areas.</p> <p>Bunbury Regional Hospital is co-located with St John of God Bunbury private hospital at the South West Health Campus. Some services are provided in partnership with private providers. Outpatient and ambulatory care services are provided across several different locations in the Bunbury area.</p>	<p>Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1000</p> <p>If in an emergency, call 000 immediately</p>
Bunbury Outpatient and Ambulatory Care	<p>Many outpatient and ambulatory care services are provided offsite from the Homemaker Centre in Bunbury. These specialty services include:</p> <ul style="list-style-type: none"> • Primary Health and Community Rehabilitation <ul style="list-style-type: none"> ○ Community Physiotherapy ○ Community Occupational Therapy ○ Community Speech Pathology ○ Community Dietetics ○ Podiatry • South West Integrated Cancer Services • Ambulatory Nursing – Home Links • Rehabilitation in the Home (RITH) – Home Links • South West Integrated Stroke Services • South West Telehealth • Geriatric Medicine • Haematology Service • Newborn Hearing Screening - Maternity • Lactation Service - Maternity <p>Referral process: Patients can self-refer for some services, or referrals can be made by a health professional. See referral processes for specific services below.</p> <p>Disclaimer: Not all public specialist outpatient services are offered at Bunbury Regional Hospital or the Mamang Outpatients and Ambulatory Care Centre.</p> <p>For public specialist outpatient services not listed in this directory, please send referrals to the Central Referral Service (CRS) to access specialist services in the Perth metropolitan area.</p>	<p>Bunbury Regional Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street Bunbury Ph: 9724 0500 Fax: 9725 2490</p> <p>If in an emergency, call 000 immediately</p>
Specialist Services Centre	<p>The Hospital Specialist Services Centre is situated at 21 Sampson Road</p> <ul style="list-style-type: none"> • Diabetes Service • South West Renal Service • Pre-admission Clinic <p>Referral process: Patients can self-refer for some services, or referrals can be made by a health professional. See referral processes for specific services below.</p> <p>Disclaimer: Not all public specialist outpatient services are offered at Bunbury Regional Hospital or the Mamang Outpatients and Ambulatory Care Centre.</p> <p>For public specialist outpatient services not listed in this directory, please send referrals to the Central Referral Service (CRS) to access specialist services in the Perth metropolitan area.</p>	<p>Hospital Specialist Services Centre 21 Sampson Rd Bunbury Ph: 9729 6188 Fax: 9729 6177</p> <p>If in an emergency, call 000 immediately</p>

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[HealthPathways – Western Australian Primary Health Alliance \(WAPHA\)](#)

Services	Description	Contact / Services Provided By
Aboriginal Liaison Officer (ALO)	<p>Services available: ALO services are provided for inpatient services and ED follow up Monday to Friday at Bunbury Regional Hospital and may include:</p> <ul style="list-style-type: none"> • advocating on behalf of Aboriginal and Torres Strait Islander people • daily visits to inpatients • attending discharge planning meetings • attending outpatient appointments with patients and via Telehealth • arranging transport for patients to attend outpatient appointments • linking patients with support services on discharge • follow up after an ED presentation to ensure patient needs were met <p>Referral process: Referrals can be made by internal health professionals and SWAMS via e-referral and the generic email or by ward staff on Journey Board. Patients can also request to be seen by the ALO.</p>	<p>Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1000 Email: wachssw.byhcalo@health.wa.gov.au</p>
Aged Care Services	<p>Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.</p> <p>Older Patients Initiative (OPI): This program aims to reduce avoidable or premature admissions of older people to hospital via risk screening of people aged 65 years and older who present to the Emergency Department.</p> <p>Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services.</p> <p>Regional Older Adult Care Coordination Team: Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse.</p> <p>Referral process: ACAT referrals by health professional or self-referral via My Aged Care. OPI, Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.</p>	<p>South West Regional Aged Care Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4000</p> <p>My Aged Care Ph: 1800 200 422 Website: www.myagedcare.gov.au</p>
Audiologist	See Child Health – Child Development Services	
Cancer Services	<p>Services available: The South West (SW) Cancer Nurse Coordinator is available to assist those with a cancer diagnosis as follows:</p> <ul style="list-style-type: none"> • Meet with clients to assess their needs and then link them to relevant supports • Clarify and provide information on diagnosis, treatments and plans • Attend Multidisciplinary Team meetings both locally and via Videoconference to Perth for treatment planning • Liaise with specialists and teams locally and within other hospitals and the metro area • Assist with transport options and access to PATS (Patient Assisted Travel Scheme) • Assist with relocation and accommodation options if required • Discuss psychosocial needs and refer clients to local supportive care agencies, systems and providers • Answer questions regarding any part of care during the cancer journey • Provide ongoing support with treatment side effects as needed <p>Cancer Allied Health Services available:</p> <ul style="list-style-type: none"> • Dietetics • Occupational Therapy • Physiotherapy • Social Work • Speech Pathology <p>Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.</p>	<p>SW Cancer Nurse Co-ordinator Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Fax: 9781 4037</p> <p>Email: southwestcancernursecoordinator@health.wa.gov.au</p>
Cardiac Nurse Services	<p>Services available: To support cardiac patients with heart conditions (i.e. ischaemic heart disease, post cardiac surgery, arrhythmias, heart failure, internal cardiac defibrillators and pacemakers). Services include:</p> <ul style="list-style-type: none"> • Review of inpatients with cardiac conditions who need education and guidance on condition management • Follow up post discharge on self-management via face-to-face appointment, telephone and telehealth. • Support with understanding heart medications and action plans. • Assisting with cardiac referral pathways to optimise client care and outcomes. <p>Referral process: Inpatient via e-referral. Outpatient referrals via email.</p>	<p>Cardiac Clinical Nurse Specialist - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 0436 290 347</p> <p>Email: Outpatient referrals WACHS-SWBYReferrals@health.wa.gov.au</p>

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Cardiac Rehabilitation	<p>Services available: For those with cardiac (heart) conditions (i.e. ischaemic heart disease, post cardiac surgery/procedure, arrhythmias, stable heart failure and post-pacemaker insertion). Clients must be medically cleared and able to participate in exercise. Services include:</p> <ul style="list-style-type: none"> • initial assessment by a physiotherapist • exercise prescription for home program • combined cardiopulmonary exercise groups run via telehealth or at Bunbury Hospital or Bunbury Homemaker Centre • education component within group sessions, including guest speakers <p>Referral process: Referrals are accepted from GPs and health professionals by fax or e-referral (internal).</p>	<p>Community Physiotherapy Service Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500</p>
Cardiology	<p>Services available: Cardiology services are provided via a service agreement with St John of God Bunbury Hospital. Services include:</p> <ul style="list-style-type: none"> • admission to the Coronary Care Unit • Cardiac Catheter Lab Interventions <p>Referral Process: Internal referrals only by ED consultant or hospital physician</p>	<p>St John of God Bunbury Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1600 Email: bunburyreception@genesiscare.com</p>
Child Development Services, and Child Health Services	<p>Child Development Services (CDS) Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. The team consists of:</p> <ul style="list-style-type: none"> • Audiologists • Dietitians • Occupational Therapists • Paediatrician • Physiotherapists • Podiatrists • Social Workers • Speech Pathologists • Allied Health Assistants <p>When and where: Services provided Monday - Friday in Bunbury and surrounding areas. Referral process: Appointments can be made by phoning SW Healthy Country Kids or with the referral form attached on WACHS Child Development Service website. Paediatrician appointments: – referral from GP or Medical Specialist (external) via the Central Referral Service (CRS)</p> <p>Child Health Services Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in Bunbury and surrounding areas. When and where: Monday-Friday at various locations, or via home visit if required</p> <p>Referral process: Appointments can be made by phoning SW Healthy Country Kids.</p> <p>School Health Services: Community School Health Nurses provide services in primary and secondary schools in Bunbury and surrounding areas. When and where: Visiting as required at local primary and high schools.</p> <p>Referral process: School nurse can be contacted by phoning SW Healthy Country Kids.</p>	<p>SW Healthy Country Kids Services are provided in Bunbury and surrounding areas Ph:1800 457 949</p> <p>Email: WACHS- SWPHHudsonRdAdmin@health.wa.gov.au</p> <p>Website/s: WACHS - Child Development Services WACHS SW Child Health Services</p>
Chronic Conditions Care Co-ordination	<p>The Chronic Conditions Care Coordination service is a follow-up service provided for those with Congestive Heart Failure (CHF) and Chronic Obstructive Pulmonary Disease (COPD), who have recently presented to the Emergency Department and/or have been admitted to hospital.</p> <p>Services available:</p> <ul style="list-style-type: none"> • Chronic condition/s education • Chronic condition self-management support • CHF/COPD action plans • Referral to relevant services - including community based chronic condition services <p>Referral process: Hospital referrals only.</p>	<p>Coordinator Chronic Conditions Care Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 0409 620 328</p>

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Continence	<p>The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.</p> <p>Services available:</p> <p>Bunbury Continence Advisory Service</p> <ul style="list-style-type: none"> • Outpatient clinics: 8:00 – 16:00 Tuesday, Wednesday and alternate Thursday and Friday • Home visiting • Phone Service • Children from 4yrs to all ages <p>Enuresis (Bedwetting)</p> <p>Enuresis clinic at Hudson Road Community Health for nocturnal enuresis management for children aged over 5 ½ yrs.</p> <p>South West Network</p> <ul style="list-style-type: none"> • Wellington Health Service • Warren Health Service • Naturaliste Community Health <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Bunbury Continence Advisory Service Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1378</p> <p>Enuresis Clinic - Hudson Road Community Health Clinic 24A Hudson Road Bunbury WA 6230 Ph: 9795 2888</p> <p>Primary Health Ph: 9722 1408 / Fax 9722 1016</p>
Diabetes Service	<p>Diabetes Inpatient Services available:</p> <ul style="list-style-type: none"> • Diabetes self-management education and support • Education to support blood glucose monitoring /continuous glucose monitoring /flash glucose monitoring • Access to the National Diabetes Service Scheme for equipment provision • Health Care Professional education on diabetes management • Support and information for all types of diabetes <p>Referral process: Inpatients are seen during hospitalisation. Referrals via internal health professionals.</p> <p>Diabetes in Pregnancy Services available:</p> <ul style="list-style-type: none"> • Assessment and treatment of diabetes in pregnancy • Diabetes self-management education and support <p>Referral process: Diabetes in Pregnancy - Patients can self-refer or referrals can be made by a health professional.</p> <p>Diabetes Outpatient Services available: The WACHS SW outpatient diabetes clinic provides diabetes services to:</p> <ul style="list-style-type: none"> • People over 18 years living with Type 1 diabetes • People living with Type 2 diabetes that have established diabetes and require focused education • People living with diabetes who are not suitable for groups e.g. Culturally and Linguistically Diverse (CALD), age related or other special need individuals • People living with diabetes that have complex needs including but not limited to: <ul style="list-style-type: none"> - commencing injectable therapies - severe hypo or hyperglycaemia - psychosocial complexity - use of diabetes technology (excluding pumps) - another significant comorbidity e.g. kidney disease <p>Referral process: GP and specialist/s please fax a comprehensive letter to Fax 9725 2490. For internal hospital referrals, please use e-referral.</p>	<p>Diabetes Inpatient and Diabetes in Pregnancy Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1432 Fax: 9722 1016</p> <p>Diabetes Outpatient - Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 / 0428 685 787 Fax: 9725 2490</p>
Dietetics Service	<p>Community Outpatient Services available: Provide assessment and treatment for people with:</p> <ul style="list-style-type: none"> • Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes) • Malnutrition • Antenatal complications • Gastrointestinal disorders • Heart failure and lung disease • Complex medical conditions <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Community Outpatient Services Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490 Email: WACHS-SW-Dietitian- Bunbury@health.wa.gov.au</p>

Services	Description	Contact / Services Provided By
Falls Service	<p>For those who have had a recent fall and/or those who are at risk of falling.</p> <p>Services available:</p> <ul style="list-style-type: none"> • Falls prevention education • Individual assessment • Home environment assessment by Occupational Therapist • Equipment provision • Multidisciplinary falls education (individual/group) • Physiotherapy led falls and balance rehabilitation • Individual and group therapy <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490</p>
Geriatric Medicine	<p>Services available: Inpatient and outpatient services at Bunbury Regional Hospital. Provision of a comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age-related conditions such as falls, incontinence, reduced mobility and cognitive impairment. Geriatricians supported by nursing and allied health teams, with clinics as follows:</p> <ul style="list-style-type: none"> • Geriatric Medical Clinic • Memory Clinic • Parkinson's Disease Clinic • Geriatric Evaluation and Management Nursing and Allied Health Clinics. <p>Referral process: referrals made by GP, Nurse Practitioner or Specialist via Central Referral Service (CRS)</p>	<p>Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490</p>
Haematology	<p>Services available: Haematology outpatient service provided by visiting Consultant Haematologists from Fiona Stanley Hospital.</p> <p>Referral process: referrals made by GP, Nurse Practitioner or Specialist via Central Referral Service (CRS)</p>	<p>Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490</p> <p>Clinical Nurse – Cancer Services Ph: 0448 928 002</p> <p>Haematologist - Fiona Stanley Hospital Switch Ph: 6152 2222</p>
Home Links	<p>Services available: Home Links is a multi-disciplinary service aimed at facilitating safe and early discharge from hospital and avoidance of unnecessary hospital admissions. Home Links Services are part of a range of ambulatory care services offered by Bunbury Regional Hospital to provide acute nursing services, allied health services, education and interim support. Services include:</p> <ul style="list-style-type: none"> • Rehabilitation in the Home (RITH) by allied health professionals • Ambulatory nursing • Access to medical doctor services as required • ED Links - allied health services to prevent hospital presentations and admissions • Interim hospital packages • Stomal therapy / wound nurse <p>This allows the patient's hospital treatment to be continued at home or in the community. Home Links services aim to reduce in-patient length of stay, reduce re-presentation to Emergency Departments, avoid hospital admissions, provide care closer to home and ensure patient centred care is provided. Services are provided 7 days/week, in home or clinic appointments in the Greater Bunbury region (30km radius from Bunbury)</p> <p>Referral process: Internal referrals initiated by hospital staff.</p>	<p>Home Links Services provided in home or clinic appointments, Greater Bunbury region (30km radius from Bunbury) PH: 1800 566 090 Email: WACHSSWHomeLinks@health.wa.gov.au</p>
Immunisation	<p>Services available: Vaccinations provided Monday to Friday at various locations in Bunbury and surrounding areas.</p> <p>Referral process: Appointments can be made by phoning SW Healthy Country Kids.</p>	<p>SW Healthy Country Kids Various locations in Bunbury and surrounds Ph:1800 457 949 Website: www.childhealth.health.wa.gov.au</p>
Infusions and Transfusions	<p>Providing infusion and transfusion services to patients meeting hospital criteria including speciality infusions.</p> <p>Referral Process: Referrals made by health professional via e-referrals or by GP via email or fax. Please contact service for referral criteria.</p>	<p>Acute Outpatient and Day Infusion Lounge Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1389 Fax: 9722 1245 Email: wachs-sw-by-referral@health.wa.gov.au</p>

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Maternity	<p>Services available: All women across the South West with low to high-risk pregnancies and births can birth at Bunbury Regional Hospital. Facilities include 3 birth suites, 10 obstetric beds and a Level 2 special care nursery. Services include:</p> <ul style="list-style-type: none"> • Antenatal midwifery care • Antenatal obstetric clinics • Midwifery group Practice (MGP) • Antenatal classes • Maternal Fetal Assessment Service • Pelvic health physiotherapy • Postnatal home visiting midwifery service • Newborn hearing screening • Lactation consultant service • Diabetes in pregnancy – see Diabetes Service section <p>Referral process: Referrals via a GP Obstetrician, GP or self-referral.</p>	<p>Bunbury Regional Hospital – Maternity Ward Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1348 Self-referral - phone outpatients to make an appointment Ph: 9722 1424</p> <p>GPs and GP Obstetrician referrals are faxed Fax: 9722 2722</p> <p>Bunbury Regional Hospital Physiotherapy Department Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1408</p>
Mental Health Services	<p>Services available: South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems. Services Include:</p> <ul style="list-style-type: none"> • Acute Psychiatric Unit: inpatient ward at Bunbury Regional Hospital staffed 24 hrs for people with acute psychiatric illness who require hospital admission. • Psychiatric Liaison Nurse (PLN): nurse led consultation service within the emergency department for people presenting to ED with mental health conditions. • Bunbury Adult Community Mental Health Clinic – for people aged 18-65 years experiencing complex mental health conditions. Outpatient clinics are open 8:30 am – 4:30pm Monday to Friday • Older Adult Mental Health Service (OAMHS) for people aged 65 years and over with mental health conditions affecting older people. • Child and Adolescent Mental Health Service (CAMHS) - for children aged 0-17 years with various mental health conditions affecting children <p>Referral process: Referral by a GP or other Health Professional; self-referrals and self-presentations accepted.</p>	<p>Bunbury Acute Psychiatric Inpatient Unit Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1576</p> <p>Bunbury Adult Community Mental Health Clinic Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1300</p> <p>Older Adult Mental Health Service Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4030</p> <p>Child and Adolescent Mental Health Service Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9722 4300</p>
Neurology	<p>Services available: Visiting Neurologist at Bunbury Regional Hospital</p> <ul style="list-style-type: none"> • Stroke and TIA Clinic – see Stroke Services • General Neurology Clinic • Inpatient neurology consults <p>Referral process: referrals made by GP, Nurse Practitioner or Specialist via Central Referral Service (CRS): Central Referral Service guide for referrers (health.wa.gov.au)</p>	<p>Stroke Nurse - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1439 or 0427 087 047</p>

Services	Description	Contact / Services Provided By
Occupational Therapy	<p>Services available:</p> <p>Acute Occupational Therapy Outpatient Services:</p> <ul style="list-style-type: none"> • Home visiting; directly linked to admission • Falls prevention; short term intervention • Functional safety training; directly linked to admission • Acute pressure management • Hand therapy • Specialised equipment • Equipment requests for metro discharges <p>Community Occupational Therapy Services:</p> <ul style="list-style-type: none"> • Lymphoedema management • Home visiting; modification and equipment scripting (inclusive of specialised) • Functional retraining, slow stream goal based • Acute and longer-term pressure management • Cognitive assessment, education and retraining • Cognitive group – Thinking CAP (Cognitive Awareness Program) • Falls prevention and management <p>Referral process:</p> <ul style="list-style-type: none"> • Patients can self-refer or referrals can be sent by GPs / health professionals by email • All internal community and acute OT services are made via e-referral • Advise whether community or acute services are required (specifically with home visiting as both services cover this area) • Urgency / preferred timeframe is recommended to assist with triaging • Equipment prescription – urgent referrals via phone; non-urgent referrals by email 	<p>Acute Occupational Therapy Outpatient Services Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1515 Email: WACHS-SW.BYHCAcuteOccupationalTherapy@health.wa.gov.au</p> <p>Community Occupational Therapy Services Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9722 4300 Email: BYPHCROT@health.wa.gov.au</p> <p>For Urgent OT Equipment Prescription queries Phone: 0429 194 051</p> <p>For Non-urgent OT Equipment Prescription email to WACHSSWBYOcupationalTherapyEquipment@health.wa.gov.au</p>
Orthopaedics	<p>Services available: The orthopaedic outpatient service at Bunbury Regional Hospital provides follow up for orthopaedic trauma only:</p> <ul style="list-style-type: none"> • Trauma clinic: Registrar led clinic, supported by orthopaedic nurse • Plaster clinic: provided by physiotherapy department • Post discharge follow up clinics – elective orthopaedics and trauma <p>Referral process: Immediate referrals only are accepted from GPs (to be seen within 7 days). GP must contact the on-call orthopaedic registrar via Bunbury Hospital switch on 9722 1000 External referrals can be emailed to WACHS-SWBYReferrals@health.wa.gov.au, as well as faxed.</p>	<p>Orthopaedics - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1424 Fax: 9722 1016</p>
Oxygen Service	<p>Services available: Acute physiotherapy team to organise supply of domiciliary oxygen to those who require this service at home – as per State guideline.</p> <p>Referral process: Referral by GP or Specialist only</p>	<p>Oxygen service - At home service Ph: 0456 354 607</p>
Paediatrics	<p>Services Available: Inpatient and outpatient paediatric services are available at Bunbury Regional Hospital.</p> <p>Referral process: Medical Clinics:</p> <ul style="list-style-type: none"> • General medical paediatric clinics – Referral from GP or Medical Specialist (external) to Bunbury Regional Hospital via the Central Referral Service (CRS) • Paediatric nephrology clinic – Referral from GP or Medical Specialist (external) to Perth Children's Hospital (PCH) via the Central Referral Service (CRS) <p>Developmental Clinics: - see Child Development Services (CDS) Paediatrician developmental clinic – Referral from GP or Medical Specialist via the Central Referral Service (CRS)</p>	<p>Paediatrics - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1000</p> <p>Child Development Services</p> <p>Ph:1800 457 949 Email: WACHS-SWPHHudsonRdAdmin@health.wa.gov.au</p>
Palliative Care	<p>Services available: Inpatient services provided in partnership with St John of God Hospital – Granada Ward Community Palliative Care Nurse available daily for home visits Allied Health support available:</p> <ul style="list-style-type: none"> • Physiotherapy • Occupational Therapy • Social Work • Dietitian • Speech Pathologist <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>South West Palliative Care Team South West Regional Palliative Care (Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: WACHS-SWPalliativeCare@health.wa.gov.au</p>
Pathology	<p>Services available: 24/7 pathology services provided to Bunbury Regional Hospital</p> <p>Referral process: Referrals by GP, Nurse Practitioner or Specialist only. Appointments preferred but not essential.</p>	<p>PathWest - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1280</p>

Services	Description	Contact / Services Provided By
Patient Assisted Travel Scheme	<p>The Patient Assisted Travel Scheme (PATS) provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.</p> <p>Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.</p> <p>PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.</p>	<p>PATS South West South West Regional Aged Care Homemaker Centre Bunbury Unit 15 Block B 42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131 Email: pats.southwest@health.wa.gov.au</p>
Physiotherapy	<p>Services available: Acute Outpatient Physiotherapy Services Acute outpatient follow up related to Emergency Department presentation including musculoskeletal conditions, inpatient admission or recent surgical procedure.</p> <p>Community Outpatient Physiotherapy Services</p> <ul style="list-style-type: none"> • Cardiopulmonary rehabilitation • Musculoskeletal conditions • Falls prevention • Rehabilitation <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Acute Outpatient Services, Physiotherapy Department - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1408 Email: Wachsswbyhcreferrals@health.wa.gov.au</p> <p>Community Outpatient Physiotherapy Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490</p>
Podiatry	<p>Services available: A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including:</p> <ul style="list-style-type: none"> • wound management • pressure deflection • treatment of foot ulcers • treatment of foot wounds <p>Referral process: Referrals by GP and health professionals.</p>	<p>Podiatry - Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490</p>
Pre-admission	<p>Services Available: Pre-admission assessment prior to surgery conducted by a nurse either face to face, telephone or telehealth depending on the circumstances of the patient</p> <p>Referral process: Patients with scheduled surgery will be contacted by the waitlist team to let them know when and how their pre-admission appointment will be conducted</p>	<p>Hospital Specialist Services Centre 21 Sampson Rd Bunbury Ph: 9729 6188 Fax: 9729 6177</p>
Pulmonary Rehabilitation Service	<p>Services available: A specialised service for those with chronic respiratory conditions and/or a recent exacerbation Services include:</p> <ul style="list-style-type: none"> • an initial assessment with physiotherapist • an 8-week home, telehealth or centre-based exercise program • reassessment and referral to a multi-disciplinary team as required. <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Pulmonary Rehabilitation Service Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 Fax: 9725 2490</p>
Radiation Oncology	<p>Services available: GenesisCare Bunbury offers radiation oncology services, including:</p> <ul style="list-style-type: none"> • Radiation therapy • External Beam Radiation Therapy • Deep Inspiration Breath Hold (DIBH) for left-sided breast treatment • Intensity Modulated Radiation Therapy (IMRT) • Stereotactic Ablative Body Radiotherapy (SABR) • Radiation therapy for non-melanoma skin cancer <p>Deliver rapid access to treatment with no out-of-pocket expenses for appointments and treatments related to our radiation oncology service.</p> <p>Referral process: Referrals can be made by GP or Medical Specialist.</p>	<p>Radiation Oncology - Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9726 6400 Fax: 6318 2896 Email: receptiononcologybunbury@genesiscare.com</p>
Renal Service	<p>Services available: Specialised kidney service provided weekdays by the Renal Clinical Nurse Consultant:</p> <ul style="list-style-type: none"> • Specialised Chronic Kidney Disease (CKD) management, care planning and case management. • Screening high risk patients. • Pre-dialysis education and work up. • Education re: self-management strategies to prevent CKD progression. • Education re: dialysis access and vein preservation. • Community group education re: CKD risks and healthy lifestyle strategies. • Discharge follow up for those with CKD and AKI (Acute Kidney Injury). <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Renal Clinical Nurse Consultant Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0439 273 688 Fax: 9725 2490</p>

Services	Description	Contact / Services Provided By
Social Work	<p>Services available: Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the community.</p> <p>Clinic specific details:</p> <p>Maternity Social Work:</p> <ul style="list-style-type: none"> • General emotional/practical support for low-high risk pregnancies and births; • Assist with referrals to community agencies e.g. Waratah, Community Mental Health; Alcohol and Drug counselling, Accord West; • Assist with referrals to Mother's groups; • Provide resources and information for local agencies/supports; and • Assist with Centrelink Family Tax Benefit form. <p>Referral process: Patients can self-refer, or referrals can be made by a health professional.</p> <p>General Outpatient Social Work:</p> <ul style="list-style-type: none"> • Providing Adult Social work services to the greater Bunbury area, with a hospital avoidance focus • Psychosocial assessments to assist with referring onto relevant services and programs • Provide resources and referral pathways for patients requiring ongoing support • Liaise with other program areas to support patients in navigating health systems • Consult and support with providers to support with NDIS applications <p>Referral process: Patients can self-refer, or referrals can be made by a health professional</p>	<p>Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1408 Email: Wachsswbyhcreferrals@health.wa.gov.au</p>
Speech Pathology Service	<p>Services available: Inpatient and outpatient services at Bunbury Regional Hospital:</p> <ul style="list-style-type: none"> • Dysphagia (swallowing) assessment, management, rehabilitation • Video Fluoroscopy Swallow Study (VFSS) - requires Radiology Request • Dysphasia (expressive and receptive language) assessment, management, rehabilitation • Dysarthria (speech clarity) assessment, management, rehabilitation • Dysphonia (voice) assessment, management, rehabilitation • Inpatient paediatric dysphagia (swallowing) problems <p>Referral process: Patients can self-refer or referrals can be made by a health professional</p>	<p>Speech Pathology Department Bunbury Regional Hospital Bussell Highway (Cnr. Robertson Drive), Bunbury WA 6230 Ph: 9722 1376 or 9722 1331 Email: WACHS-SW.BYAcuteSpeechPathology@health.wa.gov.au</p>
Stroke Services	<p>Services available: Outpatient stroke therapy for those who have had a stroke or a TIA (Transient Ischaemic Attack).</p> <ul style="list-style-type: none"> • Outpatient stroke therapy is provided by physiotherapists, occupational therapists, speech pathologists and allied health assistants at both Busselton Hospital and Bunbury Homemaker Centre • Focus is on goal orientated, time limited therapy post stroke • Individual appointments, group therapy, telehealth consults, or home visits offered if required <p>Referral process: Referrals are accepted from GPs, health professionals or patient self-referral.</p>	<p>South West Integrated Stroke Service Bunbury Regional Hospital Outpatients and Ambulatory Care Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Stroke Co-ordinator: 0427 194 151 Ph: 9724 0500 Fax: 9725 2490</p>
Stomal Therapy	<p>For all patients with a stoma who require ongoing support, education and assistance with any stoma issues.</p> <p>Referral process: Referral made by health professional to e-referrals or by phone.</p>	<p>Bunbury Regional Hospital Outpatients and Ambulatory Care Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Email: WACHS-SWStomal.Therapy@health.wa.gov.au</p>
Telehealth	<p>Services available: Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.</p>	<p>Telehealth Coordinator Ph: 9722 2795 Telehealth Support Officer Ph: 9722 2794 South West Telehealth Ph: 9724 0500 Email: Telehealth.southwest@health.wa.gov.au</p>

HealthPathways – Western Australian Primary Health Alliance (WAPHA)

HealthPathways WA helps clinicians easily navigate their patients through the complex primary, community and acute healthcare system. The aim of the program is to streamline the referral process to ensure patients access the right care, at the right time, in the right location.

Administered by WA Primary Health Alliance (WAPHA), the free-to-access, password-protected HealthPathways WA website contains localised clinical pathways, which provide clear and concise guidance for assessing, managing and referring patients to health services across WA.

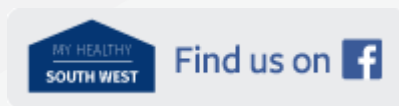
The pathways are developed by a collaboration between health practitioners, drawing on clinical and practical knowledge from GPs, hospital specialists and allied health professionals. More than 600 localised HealthPathways have been produced, with more than 14,000 users each year.

The HealthPathways WA program is designed to be used at point of care, primarily by GPs but is also available to hospital specialists, nurses, and other health professionals.

To obtain the username and password for this site, please email the HealthPathways team.

Website: [Home - Community HealthPathways Western Australia](#)
Ph: 0439 283 894
Email: health.pathways@wapha.org.au

Consumers are encouraged to contact Bunbury Regional Hospital if they would like more information services available in the South West and/or the referral process



Get in touch

Bunbury Regional Hospital
Bussell Highway (Cnr. Robertson Drive)
Bunbury WA 6230
Telephone: (08) 9722 1000
www.wacountry.health.wa.gov.au

Health Interpreter Services
Phone: 13 14 50 (24hrs / 7 days)

Last updated 29/08/2023