



Busselton Health Campus

Services Directory

WA Country Health Service acknowledges the traditional owners of the land on which Busselton Health Campus is located, the Wardandi people of the Noongar Nation

Services	Description	Contact / Services Provided By
Busselton Health Campus	Busselton Health Campus is a 58-bed facility with a 24hr emergency department, general ward, surgical ward, maternity ward, theatre complex, rehabilitation ward, hospice and outpatient and ambulatory care areas.	<p>Busselton Health Campus Mill Street Busselton, WA, 6280 Ph: 9753 6000</p> <p>If in an emergency, call 000 immediately</p> <p>For Health advice contact Health Direct Ph: 1800 022 222</p> <p>Note: Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided</p>

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Services	Description	Contact / Services Provided By
Aboriginal Liaison Officer (ALO)	<p>ALO services may include:</p> <ul style="list-style-type: none"> advocating on behalf of Aboriginal patients assisting patients with attendance at outpatient appointments linking patients with support services on discharge <p>Referral process: Referrals by health professionals and GP's via phone or email: self-referrals accepted where appropriate.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Aged Care Services	<p>Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.</p> <p>Older Patients Initiative (OPI): This program aims to reduce avoidable or premature admissions of older people to hospital via risk screening of people aged 65 years and older who present to the Emergency Department.</p> <p>Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services.</p> <p>Regional Older Adult Care Coordination Team: Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse.</p> <p>Referral process: ACAT referrals by health professional or self-referral via My Aged Care. OPI, Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.</p>	<p>South West Regional Aged Care Ph: 9781 4000</p> <p>My Aged Care Ph: 1800 200 422 Website: www.myagedcare.gov.au</p>
Anaesthetics	<p>Pre-admission assessment prior to surgery conducted by Anaesthetist either face to face, telephone or telehealth depending on the circumstances of the patient</p> <p>Referral process: Patients with scheduled surgery will be contacted by the waitlist team to let them know when and how their pre-admission appointment will be conducted</p>	<p>Location: Busselton Health Campus Waitlist Clerk Ph: 9753 6027</p>

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Cancer Services	<p>The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis.</p> <p>Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.</p>	<p>South West Cancer Nurse Co-ordinator Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Email: southwestcancernursecoordinator@health.wa.gov.au</p>
Child Development Services	<p>Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants.</p> <p>Referral process: Appointments can be made by phoning Busselton Health Campus or with the referral form attached on WACHS Child Development Service website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the Central Referral Service (CRS).</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au Website: WACHS - Child Development Services</p>
Child Community Health Nursing Services	<p>Child Health Services Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.</p> <p>School Health Services: Community School Health Nurses provide services in primary and secondary schools in the South West region.</p> <p>Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.</p> <p>Referral process: Appointments can be made by phoning SW Healthy Country Kids.</p>	<p>South West Healthy Country Kids Ph: 1800 457 949 Email: WACHS-SWPHHudsonRdAdmin@health.wa.gov.au Website: WACHS SW Child Health Services</p>
Chronic Conditions Care Co-ordination	<p>A follow-up service provided for those with Congestive Heart Failure (CHF) and Chronic Obstructive Pulmonary Disease (COPD), who have recently presented to the Emergency Department and/or have been admitted to hospital.</p> <p>Services available:</p> <ul style="list-style-type: none"> • Chronic condition/s education • Chronic condition self-management support • Referral to relevant services <p>Referral process: Referrals by hospital health professional via email, e-referrals or Journey Board.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWCoastalHospitalsChronicConditionCare@health.wa.gov.au</p>
Contenance	<p>Assessment, treatment and education for continence issues.</p> <p>Referral process: Referrals by health professionals and GP's via email and phone: self-referrals accepted where appropriate</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Geriatric Medicine	<p>Provision of comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age-related conditions such as falls, incontinence, reduced mobility and cognitive impairment.</p> <p>Referral process: Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Busselton Health Campus.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500</p>
Infusions	<p>Providing infusion services to patients meeting hospital criteria including specialty infusions.</p> <p>Referral Process: Enquiries to DPUInfusion.Clinic@health.wa.gov.au</p>	<p>Location: Busselton Health Campus Ph: 9753 6184</p>
Maternity, Childbirth & Parenting Education	<p>The Maternity unit includes three birthing suites with baths and six perinatal rooms.</p> <p>Antenatal services include:</p> <ul style="list-style-type: none"> • Antenatal outpatient clinic • Lactation outpatient clinic (seen up to 6-8 weeks postnatal) • Preparation for childbirth education • One day childbirth education classes • Maternity unit tours • In-home midwifery visits (available post birth for women in the City of Busselton up to 10 days post birth) <p>Referral process: Referrals via a GP Obstetrician, GP or self-referral.</p>	<p>Location: Busselton Health Campus Ph: 9753 6135 or 9753 6033</p>

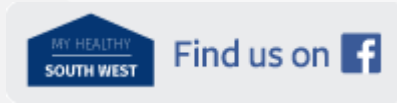
Services	Description	Contact / Services Provided By
Mental Health	<p>South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.</p> <p>Referral process: Referrals made by a GP or other Health Professional; self-referrals accepted.</p>	<p>Location: Busselton Community Mental Health Ph: 9753 6400 For Mental Health advice contact Rural Link Ph: 1800 552 002</p>
Neurology	<p>Visiting Neurologist services provided at Busselton Health Campus.</p> <p>Referral process: Referrals made by GP, Nurse Practitioner or Specialist via Central Referral Service (CRS)</p>	<p>Stroke Nurse Location: Bunbury Hospital Ph: 9722 1439 or 0427 087 047</p>
Nursing Discharge Service (Wound Dressings)	<p>Providing care to patients who have acute or chronic wounds needing ongoing care and management. Services also include:</p> <ul style="list-style-type: none"> • IVAB management • Chemotherapy removal • Burn management • Telehealth <p>Referral process: Prior to referral, please call clinic to ensure availability. Referral by health professional via e-referrals, email or phone.</p>	<p>Location: Busselton Health Campus Ph: 9753 6521 Email: HNDSBusselton@health.wa.gov.au</p>
Nutrition Services	<p>Provide assessment and treatment for people with:</p> <ul style="list-style-type: none"> • Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes) • Malnutrition • Gastrointestinal disorders • Heart failure and lung disease • Complex medical conditions • Paediatric nutrition related health issues <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Occupational Therapy	<p>Occupational Therapy services including</p> <ul style="list-style-type: none"> • Home visiting, modification and equipment scripting • Functional retraining • Pressure management • Cognitive assessment, education and retraining and memory groups • Falls prevention and management • Hand therapy clinic (paediatric and adults) • Lymphoedema management and garment prescription <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Palliative Care	<p>Community and inpatient palliative care services available including medical, nursing and allied health.</p> <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>South West Palliative Care Team South West Regional Palliative Care (Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: WACHS-SWPalliativeCare@health.wa.gov.au</p>
Pathology	<p>Pathology services provided at Busselton Health Campus.</p> <p>Referral process: Referral from doctor required.</p>	<p>Location: Busselton Health Campus Ph: 9753 6260 Ph: 13 72 84 Website: PathWest</p> <p>Note: Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending</p>
Patient Assisted Travel Scheme	<p>The Patient Assisted Travel Scheme (PATS) provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.</p> <p>Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.</p> <p>PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.</p>	<p>PATS South West South West Regional Aged Care Homemaker Centre Bunbury Unit 15 Block B 42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131 Email: pats.southwest@health.wa.gov.au</p>
Paediatric Dental Surgery	<p>Tooth extraction service for children requiring urgent care that cannot be completed in a dental clinic.</p> <p>Referral process: Referrals from GP or dentist to Perth Children's Hospital (PCH) via email</p>	<p>Location: Busselton Health Campus Ph: 6456 2222 for PCH clinical enquiries Ph: 9753 6500 for Busselton Hospital outpatient clinic enquiries Email: pch.referrals@health.wa.gov.au</p>

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Physiotherapy	<p>Community outpatient Physiotherapy provide services including:</p> <ul style="list-style-type: none"> • Musculoskeletal conditions • Rehabilitation after orthopaedic surgery or trauma • Falls prevention and mobility assessments • Cardiac and pulmonary rehabilitation • Progressive neurological conditions • Pelvic health assessments (eg postnatal; pelvic floor training) <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate. Referrals not accepted for Workers Compensation, MVIT or DVA Gold Card.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Podiatry	<p>A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including:</p> <ul style="list-style-type: none"> • wound management • pressure deflection • treatment of foot ulcers • treatment of foot wounds <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Pre-admission	<p>Pre-admission assessment prior to surgery conducted by a nurse either face to face, telephone or telehealth depending on the circumstances of the patient</p> <p>Referral process: Patients with scheduled surgery will be contacted by the waitlist team to let them know when and how their pre-admission appointment will be conducted</p>	<p>Location: Busselton Health Campus Waitlist Clerk Ph: 9753 6027</p>
Renal Service	<p>Specialised kidney service provided weekdays by the Renal Clinical Nurse Consultant:</p> <ul style="list-style-type: none"> • Specialised Chronic Kidney Disease (CKD) management, care planning and case management. • Screening high risk patients. • Pre-dialysis education and work up. • Education re: self-management strategies to prevent CKD progression. • Education re: dialysis access and vein preservation. • Community group education re: CKD risks and healthy lifestyle strategies. • Discharge follow up for those with CKD and AKI (Acute Kidney Injury). <p>Referral process: Patients can self-refer or referrals can be made by a health professional.</p>	<p>Renal Clinical Nurse Consultant Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0439 273 688 Fax: 9725 2490</p>
Social Work	<p>Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.</p> <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Speech Pathology	<p>Speech Pathology assessment, management and rehabilitation outpatient services provided for the following conditions:</p> <ul style="list-style-type: none"> • Neurological conditions including dysarthria, dysphagia, aphasia, Apraxia of Speech • Parkinson's-related voice changes • Chronic cough (must have an ENT assessment) • Voice problems • Dementia-related communication difficulties • Cognitive Communication Impairments <p>Referral process: Referral made by health professional to e-referrals or by GP via email or phone: self-referrals accepted where appropriate.</p>	<p>Location: Busselton Health Campus Ph: 9753 6500 Email: WACHS-SWPHBusseltonAdmin@health.wa.gov.au</p>
Stomal Therapy	<p>For all patients with a stoma who require ongoing support, education and assistance with any stoma issues.</p> <p>Referral process: Referral made by health professional to e-referrals or by phone.</p>	<p>Location: Busselton Health Campus Ph: 0427 333 970 Email: WACHS-SWStomal.Therapy@health.wa.gov.au</p>
Stroke Services	<p>Outpatient stroke therapy for those who have had a stroke or a TIA (Transient Ischaemic Attack).</p> <ul style="list-style-type: none"> • Outpatient stroke therapy is provided by physiotherapists, occupational therapists, speech pathologists and allied health assistants • Focus is on goal orientated, time limited therapy post stroke • Individual appointments, group therapy, telehealth consults, or home visits offered if required <p>Referral process: Referrals are accepted from GPs, health professionals or patient self-referral.</p>	<p>Location: Busselton Health Campus Stroke Co-ordinator: 0427 194 151</p>
Telehealth	<p>Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.</p>	<p>South West Telehealth Ph: 9722 2795 Email: Telehealth.southwest@health.wa.gov.au</p>

Consumers are encouraged to contact Busselton Health Campus if they would like more information services available in the South West and/or the referral process



www.careopinion.org.au



Get in touch

Busselton Health Campus

Mill Street

Busselton, WA, 6280

Telephone: (08) 9753 6000

www.wacountry.health.wa.gov.au

Health Interpreter Services

Phone: 13 14 50 (24hrs / 7 days)

Last updated 29/08/2023