



Collie Hospital

Services Directory

WA Country Health Service acknowledges the traditional owners of the land on which Collie Hospital is located, the Wilmen people of the Noongar Nation

Services	Description	Contact
Emergency Department	24/7 emergency department with on call Doctor. Supported by Emergency Telehealth Service and Mental Health Emergency Telehealth Service .	If in an emergency, call 000 immediately Note: Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided
Hospital Inpatient Care and Outpatient Services	Providing inpatient care including: <ul style="list-style-type: none"> • Acute care • Subacute care • Elective surgery • Outpatient services 	Collie Hospital Deakin Street Collie, WA, 6225 Ph: 9735 1333 Fax: 9735 1410 For Health advice contact Health Direct Ph: 1800 022 222
Aboriginal Liaison Officer (ALO)	ALO services may include: <ul style="list-style-type: none"> • advocating on behalf of Aboriginal and Torres Strait Islander people • arranging transport for patients to attend outpatient appointments • linking patients with support services on discharge <p>Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.</p>	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au
Aged Care Services	Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance. Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services. Regional Older Adult Care Coordination Team: Provide linkage with public at private multi-disciplinary services for older adults at risk including investigating allegations of elder abuse. Referral process: ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.	South West Regional Aged Care Ph: 9781 4000 My Aged Care Ph: 1800 200 422 Website: www.myagedcare.gov.au
Cancer Services	The South West (SW) Cancer Nurse Coordinator and Allied Health Service is available to assist those with a cancer diagnosis. Referral process: Anyone can make a referral to the SW Cancer Nurse Coordinator (CNC) and Cancer Allied Health service.	South West Cancer Nurse Co-ordinator Bunbury Regional Hospital Outpatients and Ambulatory Care (Mamang) Unit 12B Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9724 0500 or 0427 446 028 Email: southwestcancernursecoordinator@health.wa.gov.au
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants. Referral process: Appointments can be made by phoning Collie Hospital or with the referral form attached on WACHS Child Development Service website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the Central Referral Service (CRS) .	Location: Collie Hospital Ph: 9735 1450 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au Website: WACHS - Child Development Services

Services	Description	Contact
Child Community Health Nursing Services	<p>Child Health Services Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.</p> <p>School Health Services: Community School Health Nurses provide services in primary and secondary schools in the South West region.</p> <p>Immunisation Program Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.</p> <p>Referral process: Appointments can be made by phoning SW Healthy Country Kids.</p>	<p>South West Healthy Country Kids Ph: 1800 457 949 Email: WACHS-SWPHHudsonRdAdmin@health.wa.gov.au Website: WACHS SW Child Health Services</p>
Chronic Conditions Care Co-ordination	<p>The Chronic Conditions Care Coordination service is a follow-up service supporting people living with COPD, asthma, and/or chronic heart failure and their carers to navigate the health system. The also organises community-based health and support services to help the clients build self-management capacity to optimise positive health outcomes.</p> <p>Referral process: Referral made by health professional to e-referrals or by GP or self-referral via email or phone.</p>	<p>Location: Collie Hospital Ph: 9735 1450 or 0488 456 677 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au</p>
Continence	<p>The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.</p> <p>Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.</p>	<p>Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au</p>
Dietetics	<p>Provide assessment and treatment for people with:</p> <ul style="list-style-type: none"> • Diabetes (type 1, type 2, gestational diabetes) • Malnutrition and nutritional support • Chronic kidney disease (late stages) • Pregnancy-related dietary issues • Gastrointestinal disorders (IBS, IBD, GORD, Coeliac Disease) • Post surgery conditions (short bowel syndrome, high output stoma) • Texture modified diets for swallowing difficulty • Food allergies • <p>Referral process: Referral made by health professional to e-referrals or by GP via email or fax.</p>	<p>Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au</p>
General Surgery	<p>General Surgery outpatient service for planned minor general surgery performed at Collie Hospital.</p> <p>Referral process: Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Collie Hospital</p>	<p>Location: Collie Hospital Ph: 9735 1333</p>
Geriatric Medicine	<p>Inpatient and outpatient services providing comprehensive, multidisciplinary geriatric service for patients requiring assessment and management of age-related conditions such as falls, incontinence, reduced mobility and cognitive impairment.</p> <p>Referral process: Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Collie Hospital</p>	<p>Location: Collie Hospital Ph: 9735 1450</p>
Gynaecology	<p>General gynaecology outpatient service for low to medium complexity patients.</p> <p>Referral process: Referrals by Central Referral Service. Patient will be contacted by phone/letter for appointment at Collie Hospital.</p>	<p>Location: Collie Hospital Ph: 9735 1333</p>
Mental Health	<p>South West Mental Health Services provide assessment, treatment and multidisciplinary care for people experiencing acute mental health problems.</p> <p>Referral process: Referral by a GP or other Health Professional; self-referrals accepted.</p>	<p>Location: Collie Hospital Ph: 9721 7075 For Mental Health advice contact Rural Link Ph: 1800 552 002</p>
Maternity and Delivery	<p>Midwifery Group Practice model providing maternity and birthing services for low risk pregnancies at Collie Hospital.</p> <p>Referral process: Referral made by GP to phone or email.</p>	<p>Location: Collie Hospital Ph: 9735 1333 or 0436 005 881 Email: WACHS-SWMGP@health.wa.gov.au</p>
Occupational Therapy	<p>Outpatient Occupational Therapy services including</p> <ul style="list-style-type: none"> • Modification and equipment scripting • Functional retraining • Pressure management • Cognitive assessment, education and retraining • Falls prevention and management <p>Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.</p>	<p>Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au</p>

Services	Description	Contact
Palliative Care	Community and inpatient palliative care services available including medical, nursing and allied health. Referral process: Patients can self-refer or referrals can be made by a health professional.	South West Palliative Care Team South West Regional Palliative Care (Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: WACHS-SWPalliativeCare@health.wa.gov.au
Pathology	Pathology services provided at Collie Hospital. Referral process: Referral from doctor required.	Location: Collie Hospital Ph: 9735 1333 Ph: 13 72 84 Website: PathWest Note: Appointment may be required. Please contact Pathology to confirm available services and hours of operation prior to attending
Patient Assisted Travel Scheme	The Patient Assisted Travel Scheme (PATS) provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally. Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation. PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.	PATS South West South West Regional Aged Care Homemaker Centre Bunbury Unit 15 Block B 42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131 Email: pats.southwest@health.wa.gov.au
Physiotherapy	Community outpatient Physiotherapy services including: <ul style="list-style-type: none"> • Cardiopulmonary rehabilitation • Musculoskeletal conditions • Falls prevention • Rehabilitation Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au
Podiatry	A specialised service for those with a foot wound or ulcer, previous lower limb or foot amputation, history of diabetes &/or peripheral arterial disease including: <ul style="list-style-type: none"> • wound management • pressure deflection • treatment of foot ulcers • treatment of foot wounds Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone.	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au
Speech Pathology	Speech Pathology assessment, management, rehabilitation outpatient services provided. Referral process: Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone.	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au
Social Work	Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse. Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone.	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: WACHS-SWPHWellingtonAdmin@health.wa.gov.au
Telehealth	Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.	South West Telehealth Ph: 9722 2794 Email: Telehealth.southwest@health.wa.gov.au
X Ray	X Ray services provided at Collie Hospital. Referral process: Referral from doctor required.	Location: Collie Hospital Ph: 9735 1390

Consumers are encouraged to contact Collie Hospital if they would like more information services available in the South West and/or the referral process



Get in touch
Collie Hospital

Deakin Street
Collie, WA, 6225
Telephone: (08) 9735 1333
Facsimile: (08) 9735 1410
www.wacountry.health.wa.gov.au

Health Interpreter Services
Phone: 13 14 50 (24hrs / 7 days)

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