# Donnybrook Hospital Services Directory

WA Country Health Service acknowledges the traditional owners of the land on which Donnybrook Hospital is located, the Kaniyang people of the Noongar Nation

Services	Description	Contact / Services Provided By
		If in an emergency, call 000 immediately
Emergency Department	24/7 emergency department with on call Doctor. Supported by <u>Emergency Telehealth Service</u> and <u>Mental Health Emergency Telehealth Service</u> .	<b>Note:</b> Please call 000 or attend Emergency Department for care and/or advice. Medical and Nursing phone advice cannot be provided
Hospital Inpatient Care and Outpatient Services	<ul> <li>Providing inpatient care including:</li> <li>Acute care</li> <li>Subacute care</li> <li>Aged Care awaiting placement care</li> <li>Outpatient services</li> </ul>	Donnybrook Health Service Bentley Street Donnybrook, WA, 6239 Ph: 9780 4333 Fax: 9780 4370 Email: AdminDonnybrook@health.wa.gov.au
		For Health advice contact Health Direct Ph: 1800 022 222
Aboriginal Liaison Officer (ALO)	<ul> <li>ALO services may include:         <ul> <li>advocating on behalf of Aboriginal and Torres Strait Islander people</li> <li>arranging transport for patients to attend outpatient appointments</li> <li>linking patients with support services on discharge</li> </ul> </li> <li>Referral process: Referral made by health professional to e-referrals or by GP via email, fax or phone. Clients may self-refer.</li> </ul>	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: <u>WACHS-</u> <u>SWPHWellingtonAdmin@health.wa.gov.au</u>
Aged Care Services	Aged Care Assessment Team (ACAT): Assists older people and their carers to understand what care will best meet their needs when they are no longer able to manage at home without assistance.	South West Regional Aged Care Ph: 9781 4000
	Patients Awaiting Aged Care Services: This regional service facilitates the seamless transition from hospital to residential or community aged care services.	My Aged Care Ph: 1800 200 422 Website: <u>www.myagedcare.gov.au</u>
	<ul> <li>Regional Older Adult Care Coordination Team: Provide linkage with public at private multi- disciplinary services for older adults at risk including investigating allegations of elder abuse.</li> <li>Referral process: ACAT referrals by health professional or self-referral via My Aged Care. Patients Awaiting Aged Care Services and Regional Older Adult Care Coordination by health professional or self-referral via phone.</li> </ul>	
Child Development Services	Child Development Services are available for families who have children aged from 0 to 18 years of age to support the development of skills such as eating, hearing, talking understanding, movement, hand skills, and social/play skills. This team consists of Audiologists, Dietitians, Occupational Therapists, Paediatrician, Physiotherapists, Podiatrists, Social Workers, Speech Pathologists, Allied Health Assistants. <b>Referral process:</b> Appointments can be made by phoning Collie Hospital or with the referral form attached on <u>WACHS Child Development Service</u> website. Paediatrician services – referral from GP or Medical Specialist (external) can also be via the	Location: Donnybrook Hospital Ph: 9735 1450 Email: <u>WACHS-</u> <u>SWPHWellingtonAdmin@health.wa.gov.a</u> <u>U</u> Website: <u>WACHS - Child Development</u> <u>Services</u>
Child Community Health	Central Referral Service (CRS). Child Health Services	South West Healthy Country Kids
Nursing Services	Community Child Health Nurses are available for developmental check-up, advice and	<b>Ph</b> : 1800 457 949

#### Nursing Services

Community Child Health Nurses are available for developmental check-up, advice and parenting programs at clinics in the South West.

School Health Services:

Community School Health Nurses provide services in primary and secondary schools in the South West region.

## Immunisation Program

Immunisations are available for 0-18 year olds through a variety of community-based sites. We run a school-based immunisation program that is delivered on school sites in collaboration with the schools.

Referral process: Appointments can be made by phoning SW Healthy Country Kids.

Ph: 1800 457 949 Email: <u>WACHS-</u> <u>SWPHHudsonRdAdmin@health.wa.gov.au</u> Website: <u>WACHS SW Child Health</u> <u>Services</u>

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Services	Description	Contact / Services Provided By
Chronic Conditions Care Co-ordination	The Chronic Conditions Care Coordination service is a follow-up service supporting people living with COPD, asthma, and/or chronic heart failure and their carers to navigate the health system. The also organises community-based health and support services to help the clients build self-management capacity to optimise positive health outcomes.	Location: Collie Hospital Ph: 9735 1450 or 0488 456 677 Email: <u>WACHS-</u> <u>SWPHWellingtonAdmin@health.wa.gov.au</u>
	<b>Referral process</b> : Referral made by health professional to e-referrals or by GP or self-referral via email or phone.	
Continence	<ul> <li>The Continence Advisory Service is a free service for assessment, treatment and education for continence issues.</li> <li>Referral process: Referral made by health professional to e-referrals or by GP via email, fax or</li> </ul>	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: <u>WACHS-</u>
	phone. Clients may self-refer.	SWPHWellingtonAdmin@health.wa.gov.au
Dietetics	<ul> <li>Provide assessment and treatment for people with:</li> <li>Type 1 diabetes, complex Type 2 diabetes and diabetes in pregnancy (gestational diabetes)</li> <li>Malnutrition</li> <li>Gastrointestinal disorders</li> <li>Heart failure and lung disease</li> <li>Complex medical conditions</li> </ul>	Location: Donnybrook Hospital Ph: 9780 4333 Fax: 9780 4370 Email: AdminDonnybrook@health.wa.gov.au
	<b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax or phone.	
Occupational Therapy	Outpatient Occupational Therapy services including         • Modification and equipment scripting         • Functional retraining         • Pressure management         • Cognitive assessment, education and retraining         • Falls prevention and management <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax or	Location: Donnybrook Hospital Ph: 9780 4333 Fax: 9780 4370 Email: AdminDonnybrook@health.wa.gov.au
Palliative Care	phone. Community and inpatient palliative care services available including medical, nursing and allied	South West Palliative Care Team
	health. <b>Referral process:</b> Patients can self-refer or referrals can be made by a health professional.	South West Regional Palliative Care (Moodjar) Unit 15 Homemaker Centre, 42 Strickland Street, Bunbury Ph: 9781 4042 Email: <u>WACHS-</u> SWPalliativeCare@health.wa.gov.au
Pathology	Pathology services provided at Donnybrook Hospital. Referral process: Referral from doctor required.	Location: Donnybrook Hospital Ph: 9734 1132 Ph: 13 72 84 Website: <u>PathWest</u>
		<b>Note:</b> Appointment is required. Please contact Pathology to confirm available services and hours of operation prior to attending
Patient Assisted Travel Scheme	The <u>Patient Assisted Travel Scheme (PATS)</u> provides financial subsidies for eligible WA country residents to reduce the cost of accessing the closest specialist medical services that are not available locally.	South West Regional Aged Care Homemaker Centre Bunbury Unit 15 Block B
	Subsidies are not intended to cover all travel costs with recipients required to pay the difference between the subsidy amount and the actual cost of travel and accommodation.	42 Strickland Street, Bunbury PO Box 272, Bunbury, WA, 6231 Ph: 1800 823 131
	PATS is a subsidy program funded by the Government of Western Australia administered through WA Country Health Service.	Email: pats.southwest@health.wa.gov.au
Physiotherapy	<ul> <li>Community outpatient Physiotherapy services including:</li> <li>Musculoskeletal conditions</li> <li>Falls prevention</li> <li>Rehabilitation</li> </ul>	Location: Donnybrook Hospital Ph: 9780 4333 Fax: 9780 4370 Email: AdminDonnybrook@health.wa.gov.au
	<b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax or phone.	
Social Work	Supporting individuals to improve their overall wellbeing, particularly the most vulnerable in the population including support for family and domestic violence, children at risk, complex discharge planning and elder abuse.	Location: Collie Hospital Ph: 9735 1450 Fax: 9735 1410 Email: <u>WACHS-</u>
	<b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email, fax or phone.	SWPHWellingtonAdmin@health.wa.gov.au

Services	Description	Contact / Services Provided By
Speech Pathology	Speech Pathology assessment, management, rehabilitation outpatient services provided. <b>Referral process:</b> Referral made by health professional to e-referrals or by GP via email or fax or phone.	Location: Donnybrook Hospital Ph: 9780 4333 Fax: 9780 4370 Email: AdminDonnybrook@health.wa.gov.au
Telehealth	Telehealth is the virtual delivery of healthcare using technology, such as videoconferencing. Talk to your treating health professional or local hospital staff to see if you can use telehealth for your upcoming appointments. Southwest Telehealth can be contacted for advice about public Perth based specialist appointments as well as those provided by WACHS SW clinicians.	South West Telehealth Ph: 9722 2795 Email: <u>Telehealth.southwest@health.wa.gov.au</u>

Consumers are encouraged to contact Donnybrook Hospital if they would like more information services available in the South West and/or the referral process







## Get in touch

Donnybrook Hospital Bentley Street Donnybrook, WA, 6239 Telephone: (08) 9780 4333 www.wacountry.health.wa.gov.au

Health Interpreter Services Phone: 13 14 50 (24hrs / 7 days)

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